

- Establish a holistic evaluation process.
- Define success metrics to assess.

- Structured training on participatory techniques, emerging technologies, and conflict mediation/conflict resolution for planners, early and often.
- Aligns with the Aarhus Convention's emphasis on improving the capacity of public authorities in environmental decision-making.

- Ensure accessibility for all demographics, with multilingual support where needed and implement targeted outreach strategies for underrepresented groups.
- Critically, integrating local and vernacular knowledge into the planning process.



- Embed public engagement outcomes directly into planning documents and decisions, developing clear protocols for incorporating public input into statutory planning processes.
- Use technology to visually showcase how public input has shaped planning outcomes, enhancing transparency and trust.

- Regularly review and update engagement policies to reflect technological advancements and changing community needs
- Provide digital literacy training and support for community, offering supported access points in libraries and community buildings [PCII hubs].

- Develop structured digital platforms to systematically capture and categorise local insights, integrating this data into GIS systems for spatial analysis.
- Facilitate and encourage ongoing dialogue throughout the planning process, utilising social media and mobile applications for real-time feedback.

- Implement robust data protection measures for all digital engagement platforms, clearly communicating data usage policies to participants.
- Particularly relevant for data privacy in smart city initiatives.

- Dedicate specific budget and staff resources for ongoing public engagement initiatives, investing in robust digital infrastructure.
- Establish partnerships with researchers, technology experts, and community leaders to co-design engagement processes.

- Clearly communicate how public input influences decision-making, implementing traceable feedback mechanisms.
- Aligns with Aarhus Convention's principles of transparency and accountability in environmental decision-making.